

Chapter 1.2 – Performance

Chapter 1.2.9 – Presentation

POLICY

1.2.9 Presentation

- Team members are to present themselves in an appropriate manner at all times during a shift.
- The Treatment Centre reserves the right to instruct a team member to change any item of clothing, remove any piece of jewellery, reapply make-up or address personal hygiene that is deemed to be unsuitable.
- If a team member is asked to change any part of their presentation, they are required to do this willingly.

PROCEDURE

Action by

All team members

References

Refer to: 1.2.3 Professional Behaviour
Forms: Company Information Pack

Process

- Professional posture and gestures must be maintained.
- Authorised uniforms are to be worn at all times when representing the Treatment Centre or as required.
- Safety clothing is to be worn as required.
- Name tags are to be worn at all times on the left hand side of the chest.
- Uniforms must be clean, fresh and neat. Any stains must be removed or the uniform replaced for the day.
- Wrist watches are to be discreet and business like. All rings are to be removed during treatments. No other jewellery is permitted.
- Visible body piercing is not permitted with the exception of a single stud in each ear lobe.
- Nails must be kept clean and short and free of polish where requested by Manager.
- Make-up is to be fresh and natural and Body art or tattoos must be covered.
- Shoulder length hair or longer is to be neatly tied back. Short hair is to be neatly styled.
- Team members are to maintain good body and oral hygiene.
- Strong fragrances are not permitted.
- If uniforms are laundered on-site, team members are to change at work in the designated location and wear their own clothing to and from work.
- Shoes are to be kept clean and polished and replaced as required.
- Shoes must be covered in front and back as per safety regulations.